
Ross Stone
IT Professional

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Personal Statement

An experienced and passionate IT professional with exceptional knowledge of various infrastructure technologies, systems architecture design, industry best practices, service delivery and technical team management. Currently looking to gain more IT strategy and management experience that can take advantage of my skills and experience.

Employment Experience

IT Infrastructure Services Manager
Marie Curie

May 2016 to Present
London

- Recruited and developed a new internal infrastructure technical team.
- Lead team to deliver strategic objectives and technical solutions such as:
 - Supported major IT transformation and adoption of new IT structures, procedures and processes.
 - Design and implementation of Azure architecture and migration processes to enable services to be migrated.
 - Identifying and mitigating security and service risks.
- Ensured solutions delivered met new IT standards and strategy. Supported the development of those standards and strategy with my advice and hands on experience.
 - Developed and implemented plans for resilient, secure, up to date systems. Reducing operational and security risks and ensuring solutions meet long term strategy and are flexible to future requirements.
 - Ensured Azure network and security design meets long term strategic requirements allowing us to continually improve on security and performance without needing to go back and change initial implementation.

Senior Windows Services Infrastructure Analyst
Victoria and Albert Museum

September 2015 to May 2016
London

- Documented various business processes to be handed over to other teams. Regularly coached and assisted in the development of other teams.
- Worked very closely with the network and telephony project to ensure a smooth and successful Skype for Business rollout providing an enterprise voice solution.

Windows Services Infrastructure Analyst
Victoria and Albert Museum

July 2014 to September 2015
London

- Responsible for management of the Office 365 estate for over 1,300 users.
- Documented infrastructure processes related to how to build and maintain infrastructure including best practices on how systems should be designed and built.

Application Support Analyst October 2013 to July 2014
Victoria and Albert Museum London

- Assisted in the migration of Novell eDirectory to Microsoft Active Directory and Novell GroupWise to Microsoft Office 365. Became the subject matter expert for Active Directory and Microsoft technologies.

IT Systems Manager January 2010 to October 2013
International Art & Antique Loss Register Limited Bath

- Instigated an infrastructure renewal project that resulted in the successful overhaul of all company systems. All servers, network and telephony equipment were brought up to date.

IT Assistant June 2007 to December 2009
Loss Management Group Limited Bath

Accounts Assistant November 2003 to June 2007
Loss Management Group Limited Bath

Training

TOGAF® 9 Foundation and Certified June 2017
QA Limited London

Upgrading Your Skills to MCSA Windows Server 2012 October 2015
QA Limited London

Administering System Center 2012 Configuration Manager January 2014
QA Limited London

Technology Certifications

PRINCE2 Practitioner in IT Service Management:
PRINCE2 Practitioner Certificate September 2014

IT Service Management (ITSM):
ITIL Foundation Certificate November 2013

Microsoft Certified IT Professional (MCITP):
Enterprise Administrator April 2011

Education

Association of Accounting Technicians (AAT): Technician June 2008
City of Bath College Bath